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Install a local copy of Xactimate 28

Answer ID 3183 | Updated 02/08/2018 08:09 AM

Products

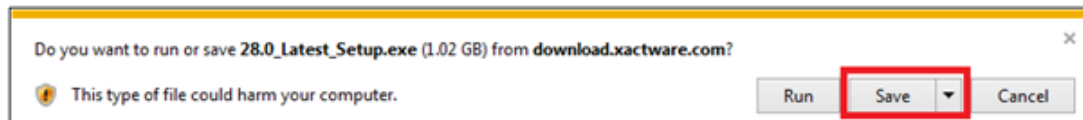
- Xactimate 28 Desktop

Installing Xactimate 28 in a standalone environment.

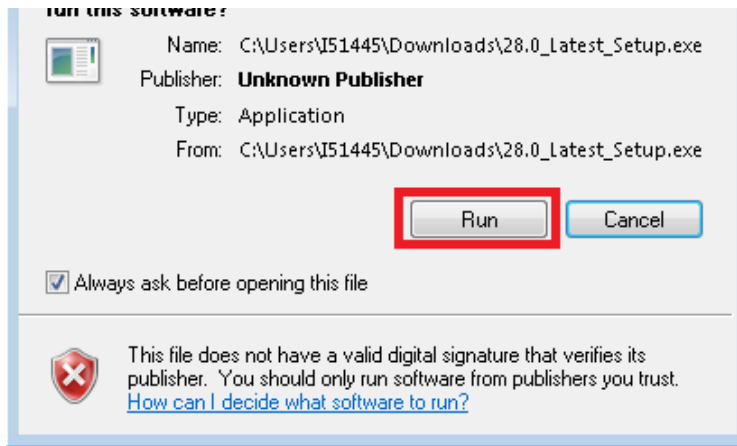
This answer is for assistance **installing** Xactimate 28 in a stand-alone environment. Stand-alone means that all data is stored locally on the computer and does not rely on a main server computer to host data. For Network **install** instructions click here: [AID 2875: Xactimate 28 Network Installation](#). If there is currently Xactimate 27.5 **installed** on the computer, please see [AID 2843 Upgrade from Xactimate v.27.5 UC to Xactimate v.28.0](#).

These instructions are written for Windows Internet Explorer. The images you see will be different depending on your browser.

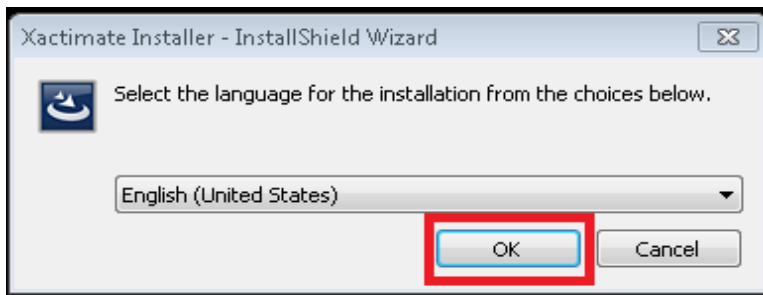
Step 1 - Download the **install** file. [Click here to download the latest install file](#). If you are given a choice to run or save the file, click Save.



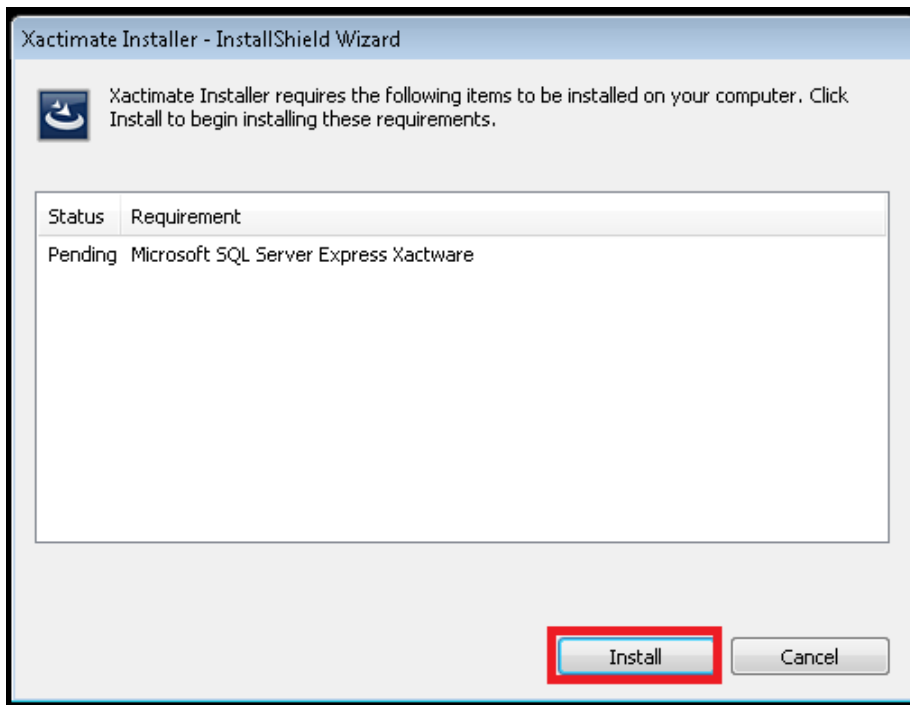
Step 2 - After the download is complete, double-click the file to begin **installation**. Click **Run** on the **install** warning. By default, the **install** file is saved to your downloads folder. To access this folder, click **Start** and type downloads in the Search box. Press enter.



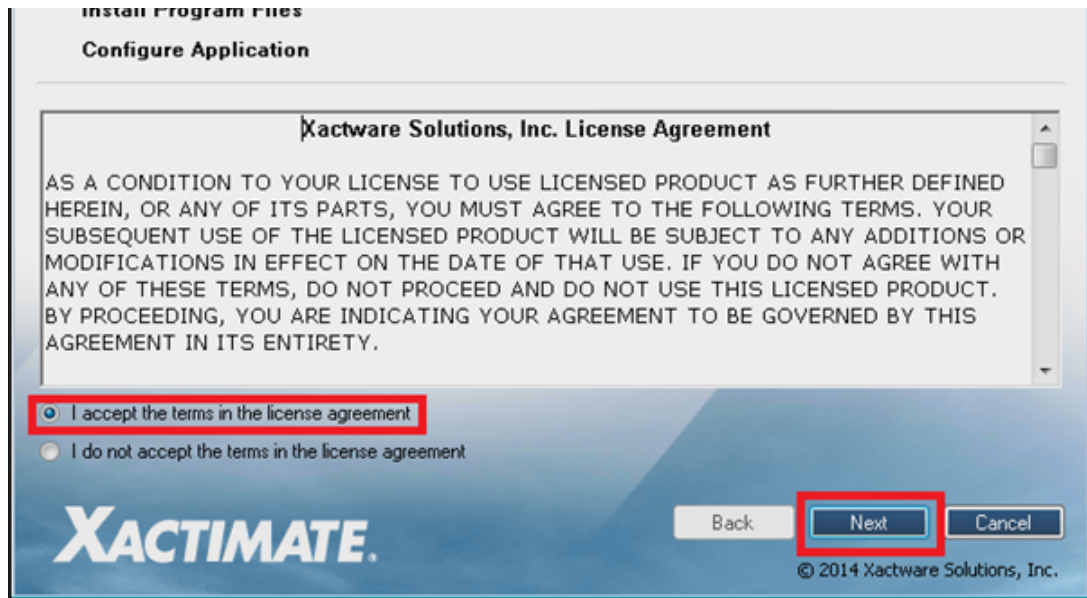
Step 3 - After the extraction is complete, select the language and click OK.



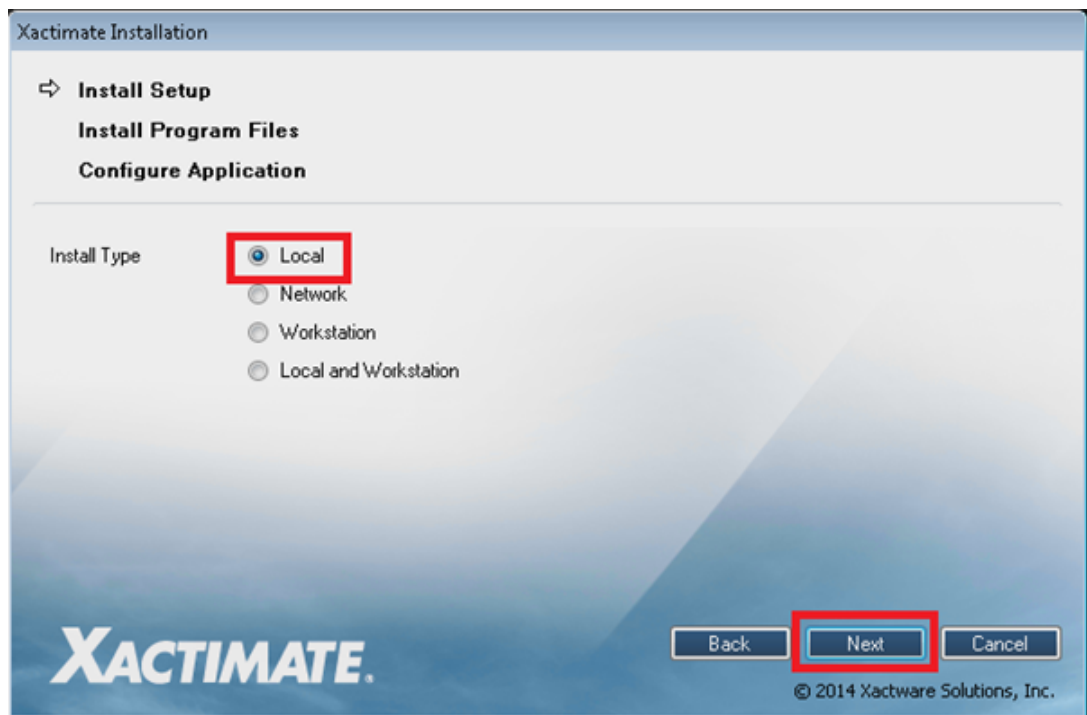
Step 4 - Click Install on the pre-requisites screen. Allow this run until you see the Xactimate **installation** screen.



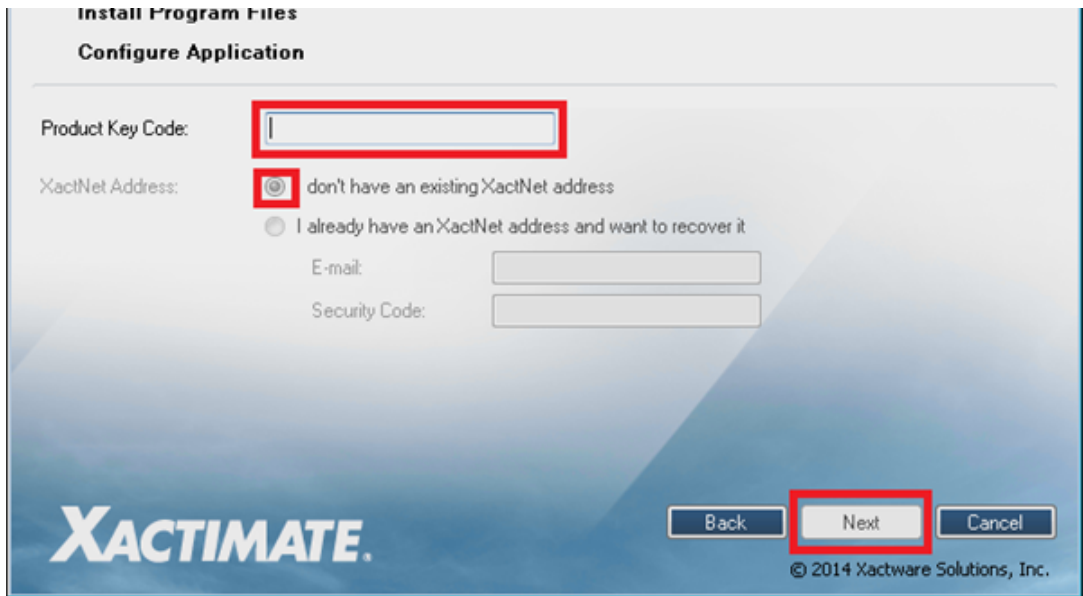
Step 5 - On the Xactimate **installation** window, review the license agreement, accept the terms of the license agreement and click **Next**.



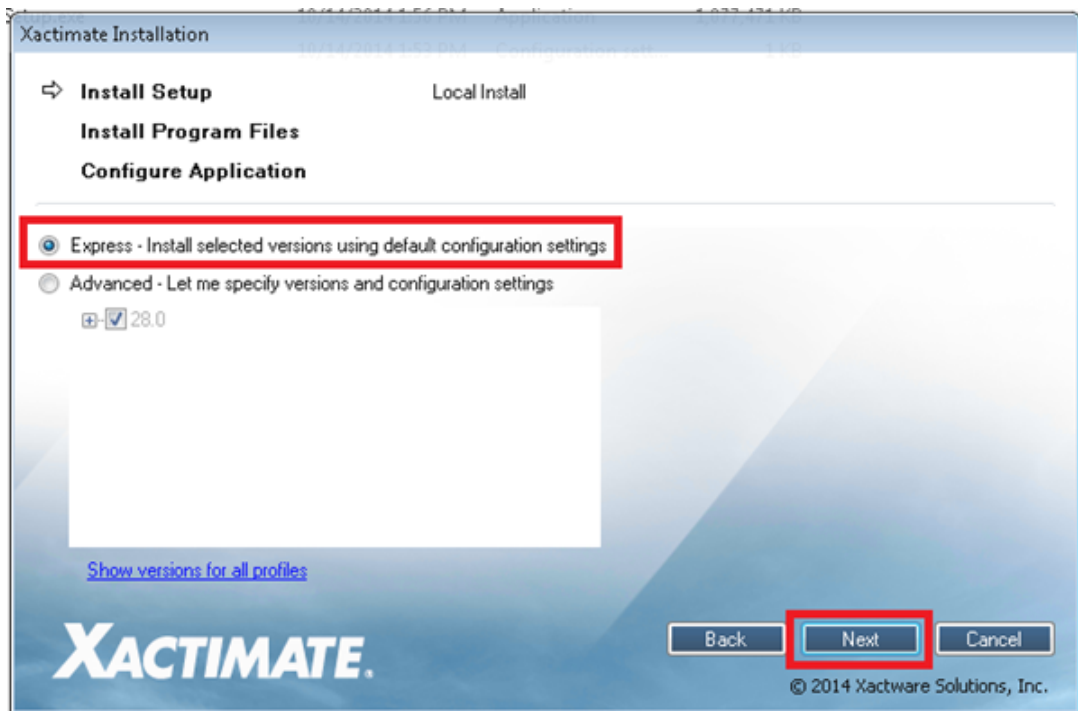
Step 6 - On the **install** setup screen, select **Local** and then click **Next**.



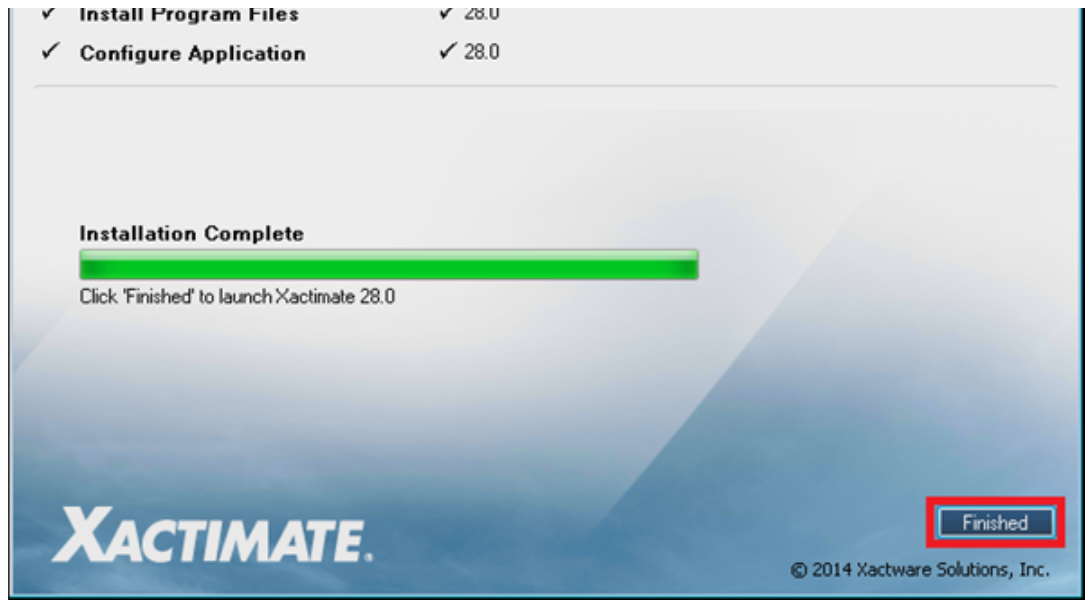
Step 7 - Enter your Product Keycode, select **I don't have an XactNet address** and click **Next**. If you do not know your Xactware product keycode, please contact our Sales Department at 1800-424-9228, Monday-Friday 7AM-5PM MDT.



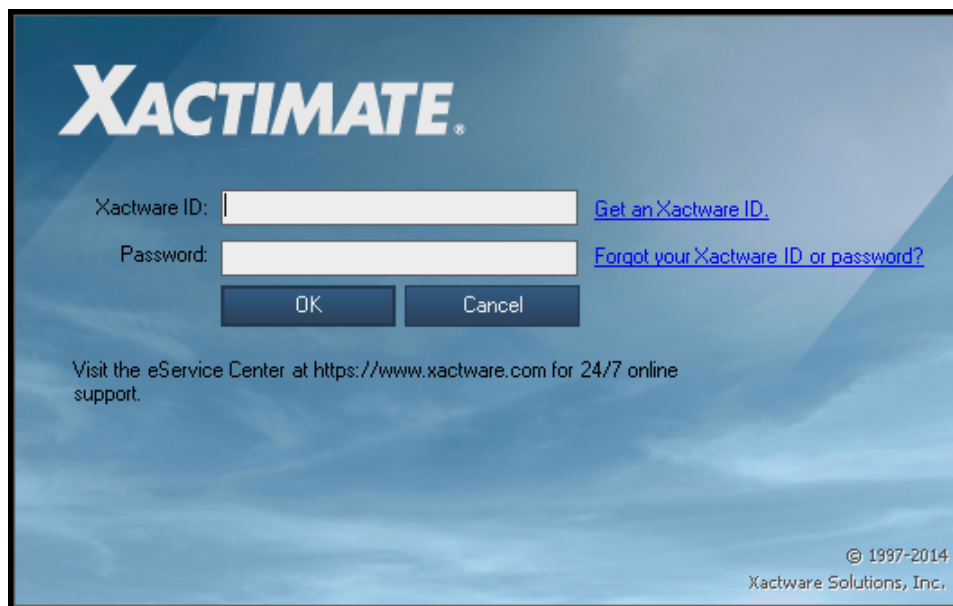
Step 8 - On the product selection screen, leave **Express** selected and click **Next**.



Step 9 - Xactimate will begin to **install**. Let it proceed until you see the **Finish** button.



Step 10 - Click **Finished**. Xactimate will launch and you will see the blue login screen.



If Xactimate does not launch, double-click the blue Xactimate icon on your desktop.



Step 11 - Log in using your Xactware ID. If you do not have an Xactware ID, [click here to create one.](#)

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